

Search for a Customer 360 profile

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View a Customer 360 profile

To view a customer's profile in Customer 360, complete the following:

1. Go to  **Audiences > Customer 360**.
2. Enter the customer's email or phone number and the activity timeframe, and click **Search**.
3. If a profile is found, click **View Profile**. If a profile is not found, make sure your email or phone number is correct and try again.
