Setting up platform notifications

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You can set up notifications in Platform Settings to receive emails when import and export jobs have hit certain milestones, such when jobs start, end, fail, or halt.

Handling halts and failures

Both halt and failure email notifications include a reason.

If you are unable to resolve the halt or failure on your own, contact support@bluecore.com and include the following:

- Job ID
- Job name
- Halt or failure reason

Set up an email notification

1. Navigate to **Campaigns** > **Settings**. The **Email Settings** page appears.
2. Click **Platform Settings**. The **Event Exports Notifications** page appears. If setting up import notifications, click **Recurring Import Notifications**.
3. Select the checkbox for the alert type you want to enable.
4. In the **Emails to alert** field, enter the email addresses that should receive an email.
5. When finished, click **Save**.