

# Setting up export notifications

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You can set up notifications in Platform Settings to receive emails when export jobs have hit certain milestones.

You can set up email notifications for statuses like failed and halted, or when jobs start and end.

## Handling halts and failures

Both halt and failure email notifications include the halt or failure reason, respectively.

If you are unable to resolve the halt or failure on your own, contact [support@bluecore.com](mailto:support@bluecore.com) and include the following:

- Job ID
- Job name
- Halt or failure reason

## Set up an email notification

1. Navigate to ☐ **Campaigns** > **Settings**. The **Email Settings** page appears.
  2. Click **Platform Settings**. The **Event Exports Notifications** page appears. Select the checkbox for the alert type you want to enable.
  3. In the **Emails to alert** field, enter the email addresses that should receive an email.
  4. When finished, click **Save**.
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