Requiring company IdP to sign in to Bluecore

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Bluecore can integrate with your company's identity provider (IdP) so that your users can sign in using their single sign-on (SSO) credentials.

Using single sign-on to sign in to Bluecore has a few security benefits, such as:
- Fewer points of access for user management.
- Easier deprovisioning.
- Eliminates the need for a separate Bluecore password.

> ⚠ Does your company's IdP support Service Provider-Initiated (SP-Initiated) SAML sign-in? If not, it is not possible to set up SSO to sign in to Bluecore. Please continue to use the usual email and password credentials to sign in.
> More information on Service Provider-Initiated sign-in

Create a ticket

To use SSO to sign in to Bluecore, file a support ticket and include someone with permissions in your company's access management system. That person will need to help set up and test the SSO implementation.

Before you file the ticket, there is some information to have ready to ensure the process goes smoothly and quickly. Include the following information in the Bluecore support ticket:

1. Provide SAML Metadata XML file

   a. Ensure the XML file includes the following profile mappings, to link to Bluecore credentials:

      i. User email

      ii. First name

      iii. Last name

> ⓘ If you have multiple namespaces, all namespaces can be set up with one XML file

Once this information is ready, submit a support ticket via support@bluecore.com. A Bluecore support representative will walk you through the testing process to make sure SSO works as expected.

Once the ticket is filed, expect the process to take up to three weeks.