

Understand event export job and run statuses

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Keeping track of your export statuses in Bluecore is important to make sure your data is being exported and quickly identify any failures or halts.

The export jobs provide statuses for each run, and an overall status on the job itself. These statuses allow you to [monitor progress through email notifications](#) and identify issues.

In this article, learn about the different job and run statuses, and how to review failed and halted runs.

Export job statuses

| Status name | Description | Next steps |
|-------------|--|---|
| Active | An automated job ran successfully, and is scheduled to continue running. | |
| Completed | A one-time job ran successfully. | |
| Failed | A one-time job that ran successfully, or a recurring job that ran successfully and has no future runs scheduled. | Review the run history by clicking the Action menu on the job > View job details > Run history . This shows the failed run. In Run History, review the run's Status column for information on why it failed. |
| Paused | A user manually paused the job and it will no longer run. Runs can't be retried if the job is Paused. | To reactivate the job so it runs, click on the Action menu on the job > Reactivate job . |
| Halted | The system automatically paused the job because a run critically failed. | Review the run history by clicking the Action menu on the job > View job details > Run history . This shows all runs related to that job. In Run History, review the run's Status column for information on why it halted. |

Export run statuses

| Status name | Description | Next steps |
|-------------|-------------|------------|
|-------------|-------------|------------|

| Status name | Description | Next steps |
|-------------|--|---|
| Completed | The run was successful. | |
| In Progress | The run is currently executing. | |
| Failed | A one-time or recurring job that failed to run successfully. | In Run History, review the run's Status column for information on why it failed. Once the issue is resolved, you can retry the run by clicking on the Action menu on the run > Retry failed run . |
| Halted | The system detected a failure. | In Run History, review the run's Status column for information on why it halted. |
